



WHAT YOU MISSED IN FEBRUARY

The Greater OK Postal Customer Council (GO-PCC), the Tulsa Postal Customer (TPCC) and the U. S. Postal Service hosted an educational ZOOM session on Wednesday, February 24, 2021.

The topic was “No Big Wins” and the keynote speaker was Mark Fallon President & CEO of The Berkshire Company, South Yarmouth MA.

Mr. Fallon’s presentation challenged the audience members to set aside the idea of achieving one major goal, and instead focus on the little lessons taking place every day. Little lessons that will lead to sustainable, long-term success. Little lessons that include:

- Defend Your People
- Network for Success
- Know What You Want
- There Are No Shortcuts
- And most importantly – **Don’t Take Yourself Too Seriously!**

The presentation was well received by the 34 attendees which included members from other PCC’s across the nation.

U.S. Postal Service Announces Next Phase of Organizational Change

- Phased organizational changes initiated in August 2020 include District consolidations, centralization of Marketing functions and realignment of Logistics and Processing Operations
- Will help drive efficiencies and better decision making throughout the organization
- Voluntary Early Retirement (VER) option to be offered to eligible non-bargaining employees in administrative functions

Postmaster General and CEO Louis DeJoy provided details of the next phase of organizational changes he first announced in August 2020, designed to improve efficiency, drive success and better serve Postal Service customers.

The next phase of these organizational changes includes the following:

- **District Consolidation Plan:** The existing 67 Postal Service Districts will be consolidated to 50 Districts. New District territories will closely align to state boundaries. Districts will align with the communities the Postal Service serves and provide familiar boundaries for employees, customers and stakeholders.
- **Centralization of Marketing functions:** The Marketing functions previously performed at the Area and District levels will be centralized into the Chief Customer and Marketing organization, including Consumer and Industry Affairs and the Bulk Mail Entry Units (BMEUs). In May, the District Retail function will be centralized into the Headquarters Retail and Delivery function. In the interim, the Retail teams will be assigned under one of the 50 District Managers.

- Realignment of Logistics and Processing Operations:** To ensure alignment with Retail and Delivery Operations, and Logistics and Processing Operations, a thirteenth division will be created. Processing operations is organized into 2 regions, each geographically aligned with two retail and delivery areas; and divided into 6 or 7 divisions for a total of 13 divisions. Logistics is organized into 4 regions, each geographically aligned to one retail and delivery area; and divided into 3 or 4 divisions for a total of 13 divisions. No divisions or regions will span across more than one area.

“These organizational changes will strengthen our mission and commitment to serve the American people by improving efficiency and streamlining decision making throughout the organization,” said Postmaster General DeJoy. “By improving operational focus and business strategy execution along with greater investment, we will strengthen our public service mission, achieve service excellence, and place the Postal Service on a path toward financial sustainability.”

DeJoy continued, “Since 2007, we have recorded significant net losses each year. Absent substantial changes, our financial losses will continue to widen, and our ability to invest in the future of the organization will be severely curtailed.”

Over the next two months, the Postal Service will be engaged in specific activities to complete the staffing changes for the final phase of the organizational restructure. The announcement of the final structure and staffing is planned for May 2021.

As a part of the Postal Service’s reduction-in-force (RIF) avoidance activities, it is offering a Voluntary Early Retirement (VER) option to most eligible non-bargaining employees at Headquarters, Headquarters-related, Area and District offices. VER provides an option for employees to consider as the Postal Service moves through this phase of the organizational restructure. The VER offer will not include a separation incentive and has an effective date of April 30, 2021.

The previous organizational change phases created three core business functions, centralized administrative support functions at the area and district level into Headquarters and aligned the core business functions into four areas within Retail and Delivery Operations and two regions within Logistics and Processing Operations.

The Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

Save the Date

Make plans to join the GO-PCC for
our 21th Annual Golf Tournament



We missed you last year!
Please Join us Friday, June 4, 2021
At The Golf Club of Edmond
For the 21st Annual
Greater Oklahoma Postal Customer Council
Golf Tournament
The Golf Club of Edmond
4001 Fairfax Drive
Edmond OK 73034

Mark your calendar and invite a potential new GO-PCC member.
 Hole sponsorships available in both Gold and Platinum levels.
 For more information about the PCC or the golf tournament
 Call (405) 815-2302 or (405) 325-6600.

Special thanks to those who were so gracious and generous
 in past years with helping our cause to feed families and strengthen our industry.

Check out our GO-PCC website
<http://www.greateroklahomapcc.org/>

COMING IN MARCH



Southern Area Retail and Delivery Update

March 18 @ 11:30am - 12:30pm

The Greater OK Postal Customer Council (GO-PCC), the Tulsa Postal Customer (TPCC) and the U. S. Postal Service invites you to attend the ***Southern Area Retail and Delivery Update*** session sponsored by the ***Greater Dallas PCC***. The meeting will take place on Thursday, March 18, 2021 from 11:30am – 12:30pm.

The keynote speaker will be Tim Costello, Vice President Southern Area Retail & Delivery Operations. Mr. Costello will address, the new organizational structure at the USPS, update on service performance, a congressional overview, pricing update and much more.

This will be a virtual meeting and registration is FREE. Go to www.dallaspcc.org for information to join the session.

We hope you will join us for this event!

GO-PCC and TPCC Executive Board Members



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www.greateroklahomapcc.org