



## What you missed in June!

The Greater OK Postal Customer Council (GO-PCC) held their 21<sup>st</sup> Annual Networking Golf Tournament on June 4, 2021 at the Golf Club of Edmond in Edmond OK. The event was postponed in 2020 due to the pandemic.

The GO-PCC golf tournament has become a favorite among Oklahoma City metro business mailers and others whose livelihood depend on a strong relationship with the U. S. Postal Service and others in the mailing industry.

The event was an early morning scramble, where each group played from the best shot, which added to the fun. The tournament concluded with lunch, the presentation of trophies to the winners and great door prizes. Fifty-seven members participated in the event.

On June 24, the Greater OK Postal Customer Council (GO-PCC) and Tulsa Postal Customer Council (TPCC) hosted the first of a three part “Work Place Reimagined” Summer Series, via ZOOM. These sessions consist of a panel of industry experts and a postal representative.

The featured panelists included:

- **Jeffery “Jeff” Pelcher, CEO ResourceOne, Tulsa OK**
- **John Rohrer, Manager, AFPpress, American Fidelity Assurance Co., OKC, OK**
- **Gary Schones, Sr. Membership Manager, OKC Chamber of Commerce, OKC OK**
- **Julie Gosdin, Arkansas/Oklahoma District Manager, U S Postal Service, OKC, OK**

They discussed what constructive processes were implemented in their workplace that helped their businesses continue to be successful during the pandemic and move forward in the future.

The challenges of COVID-19 compelled businesses and companies to adapt to a whole new way of conducting day-to-day operations. To successfully emerge from this crisis, the changing needs of employers and employees had to be considered to shape the company sustainability.

A total of 42 members attended the session.

## Coming in July!

Make plans to join the Greater OK Postal Customer Council (GO-PCC) and the Tulsa Postal Customer Council (TPCC) for **Part II** of our “**Work Place Reimagined**” Summer Series. The second session will feature a panel of industry experts and a postal representative. The virtual session will be held on Thursday, July 29, 2021 from 9:00am – 10:00am CDT.

The panelists will be, **USPS Arkansas/Oklahoma District Manager Julie Gosdin, Chief Operations Officer ResourceOne Bill Kahle, AFPpress, American Fidelity Assurance Co. John Rohrer, and Sr. Membership Manager, OKC Chamber of Commerce Gary Schones.**



To receive an electronic invitation to attend this event, send [your email address](#) to Sonya Dulan, Customer Relations Coordinator at [sonya.r.dulan@usps.gov](mailto:sonya.r.dulan@usps.gov).

## USPS 4th Quarter Begins with Continued Service Performance Improvements

The U.S. Postal Service reported initial fourth-quarter service delivery performance data that showed continued improvement from the third quarter across all First-Class, Marketing and Periodical mail categories.

Fourth quarter service performance for July 1 through July 9 included:

**First-Class Mail:** Delivered 90.6 percent of First-Class Mail on time against the USPS service standard, an improvement of more than 3 percentage points from the third quarter.

**Marketing Mail:** Delivered 91.6 percent of Marketing Mail on time against the USPS service standard, consistent with third quarter performance.

**Periodicals:** Delivered 84.7 percent of Periodicals on time against the USPS service standard, an improvement of more than 5 percentage points from the third quarter.

*Delivering for America*, the Postal Service's 10-year plan for financial sustainability and service excellence seeks to meet or exceed its goal of 95 percent on time service performance against delivery standards across all mail and shipping product classes as all elements of the plan are implemented.

The Postal Service's recent service delivery improvements have been, in part, the result of a strategic shift to more ground deliveries, decreasing the agency's reliance on the limited cargo capacities of third-party air carriers.

The Postal Service is preparing for the higher delivery demands of the 2021 holiday peak season through increased hiring of delivery and plant personnel, the leasing of millions of additional square feet of sortation facilities, and the installation of new processing equipment to accommodate higher volumes and customers' evolving mail and package delivery needs.

The Postal Service also said it anticipates a slight decline in service performance for the period of July 10 to July 17, reflecting the seasonal effects associated with periods following the Independence Day federal holiday. Service performance is expected to remain above third quarter levels.

Service performance is defined by the Postal Service from acceptance of a mailpiece into our system through delivery, measured against published service standards.

### Save the Date

GO-PCC Membership Drive Meeting  
Thursday, October 21, 2021  
Cattlemen's Steakhouse  
1309 S Agnew Ave  
OKC, OK 73108  
Stay Tuned!



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