

# **Greater OK PCC Newsletter**

## What You Missed in September!

The Greater Oklahoma PCC (GO-PCC and the Tulsa PCC (TPCC) hosted a joint hybrid National PCC Day event on September 22. The onsite meeting was held at the Oklahoma City Processing & Distribution Center.

The GO-PCC presented their annual "GO-PCC Legends of Customer Service Award" at this event. This award is presented to the postal facility/department that exemplified exceptional customer service. The 2021 GO-PCC Legends of Customer Award winner is the Oklahoma City Farley



National Postal Customer Council Advisory Committee Round Table discussion on the National PCC Day broadcast. Margaret Vickers (4<sup>th</sup> from left).

Station. Accepting the award was Rebekah Sherrill, Supervisor Customer Services. GO-PCC Industry Cochair Margaret Vickers was one of the featured panelists of the National Postal Customer Council Advisory Committee (PCCAC) Round Table discussion on the National PCC Day broadcast. Margaret is a member of the PCCAC and servers as the Membership Growth & Recruitment sub-committee Co-chair.

After 40 years of government service Postmaster/GO-PCC Postal Co-chair Mike Allison retired on September 30. "I came to OKC three years ago from Birmingham AL—my home—and I could not have ended my career in a better place" said Mike. He and his wife Stephany (Manager Support Services, WFB – USPS) retired on the same day. The couple will be returning to their Sweet Home Alabama.



Mike and Stephany Allison.

### USPS Announces Temporary Rate Adjustments for 2021 Peak Holiday Season

The U.S. Postal Service has been approved by the Postal Regulatory Commission (PRC) to implement a temporary price adjustment for key package products for the 2021 peak holiday season. This temporary rate adjustment is like one in 2020 that anticipated heightened peak-season package and shipping demand, which typically results in extra handling.

The planned peak-season pricing, which was approved by the Governors of the Postal Service on Aug. 5, would affect prices on commercial and retail domestic competitive parcels – Priority Mail Express (PME), Priority Mail (PM), First-Class Package Service (FCPS), Parcel Select, USPS Retail Ground, and Parcel Return Service. International products would be unaffected. The temporary rates were effective at 12:00 a.m., Central Time, on Oct. 3, 2021, and remain in place until 12:00 a.m., Central Time, Dec. 26, 2021.

A full list of commercial and retail pricing can be found on the Postal Service's Postal Explorer website https://pe.usps.com/text/dmm300/Notice123.htm



### Greater Oklahoma Postal Customer Council Membership Drive Meeting

#### FREE LUNCH AT CATTLEMEN'S STEAKHOUSE RESTAURANT

Greater Oklahoma Postal Customer Council (GO-PCC) cordially invites you to join us on October 21, 2021 to hear our special guest speaker



Chief of Staff to the

Honorable Lt. Governor Matt Pinnell

**Kirby Smith** 

Enjoy lunch at Cattlemen's Steakhouse and hear about our Oklahoma economy and business growth.

When: Thursday, October 21, 2021 Registration: 11:00am Lunch: 11:30am Where: Cattlemen's Steakhouse Restaurant 1325 S. Agnew Ave OKC, OK 73108

#### (Event bldg., south of parking lot)

Who: Anyone interested in learning about innovative ideas and expert advice the USPS has to offer Oklahoma businesses.

This annual event gives you an opportunity to explore the benefits of the GO-PCC and the essential role we play in the mailing industry.

#### Be a voice to local, district, and headquarters postal managers!

As a member of the GO-PCC, you'll have access to:

- Networking opportunities with other industry and business professionals.
- Industry-specific resources with access to special programs and tools to help you manage mail center and your mail.
- Educational seminars and business luncheons.

#### Make plans to join us for this event!

SEATING IS LIMITED. Secure your reservation by Monday, October 18, 2021 by contacting

| Sonya Dulan            | Renee Fountain                      |
|------------------------|-------------------------------------|
| USPS                   | American Fidelity                   |
| (405) 815-2302         | (405) 523-5885                      |
| sonya.r.dulan@usps.gov | Renee.Fountain@AmericanFidelity.com |

If you are a current member of this great organization, we encourage you to bring a guest. Don't let the GO-PCC be the best kept secret! Thank you for your continued support of the GO-PCC.

Renee Fountain GO-PCC Membership Committee Chair



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